 

Shiva Prasadh Sangani

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Contact: +91 8185076997

**Salesforce Developer and Administrator**

**LWC and Apex Specialist (Salesforce.com and force.com)**

**Azure DevOps for Salesforce Deployments**

**Azure Integration (Logic Apps) for Salesforce**

**NodeJS Integrations for Salesforce**

**Open API LLM’s Implementation with Salesforce**

**Playwright Automations for Salesforce Testing**

# Professional Summary

* Over 4 years of IT experience specializing in **Salesforce Development**.
* Proficient in the **Software Development Life Cycle (SDLC)** and **Agile Methodology**, with hands-on experience using **Azure DevOps**.
* Strong expertise in UI development with **Lightning Web Components (LWC)** for Salesforce customization.
* Skilled in developing web-based GUIs using **HTML, CSS, Bootstrap, and JavaScript**.
* Extensive experience with Integrated Development Environments (IDEs) such as **Eclipse, Visual Studio Code, and Lightning Studio**.
* Knowledgeable in **Azure Repos, Visual Studio Code, and Azure Dashboards** for version control and task management.
* Over 4 years of experience in **Salesforce CRM** implementations, including requirements analysis, design, development, administration, and Lightning component development.
* Proficient in Salesforce development with **Lightning Applications, Lightning Web Components, APEX Controllers, Triggers, and Custom Objects, as well as in defining Roles, Page Layouts, Org-Wide Defaults, Sharing Rules, and Workflows**.
* Experienced in both **Sales Cloud and Service Cloud** implementations.
* Knowledgeable in **REST API** integrations through **Azure Logic Apps and Node.js applications**.
* Hands-on experience with **asynchronous Apex features, including Future Methods, Scheduled Apex, Queueable Apex, Batch Apex, and Apex Flex Queues**.
* Proficient in writing complex SOQL queries within **Apex classes and triggers**.
* Skilled in Salesforce administration tasks such as creating **Users, Roles, Profiles, Objects, Formula Fields, Validation Rules, Email Services, Approvals, Permission Sets, Workflows, Reports, and Dashboards.**
* Extensive experience designing **Custom Objects, Fields, Settings, Role-based Page Layouts, and Custom Tabs.**
* Developed multiple **LWC components** for extensive **Salesforce customization**.
* Experienced in managing **Azure Dashboards** for project tracking and task management.
* Hands-on experience with deployment processes using **Change Sets and Azure Pipelines**.
* Used **OpenAI's LLM integration** to enhance Salesforce workflows with natural language processing for smarter automation and insights.
* Implemented **Playwright** for end-to-end automated testing in **Salesforce**, ensuring functionality and reliability across UI interactions.
* Experienced in attending client meetings to understand requirements and deliver effective solutions.
* Adaptable and capable of fostering a collaborative, friendly work environment.

# Technical Skills

* **Technologies:** HTML, CSS, Bootstrap, JavaScript, Apex, LWC, Apex Triggers, SOQL, Workflows, Reports and Dashboards.
* **Databases:** MySQL, MongoDB.
* **Azure Services:** Service Bus, Key vaults, API Management Service, API Connections, Dashboards, Repos, Pipelines.
* **IDE/ Tools/Technologies:** Eclipse, Visual Studio Code, Salesforce Developer Console, Apex Data loader, Salesforce Inspector, Workbench.
* **App Services:** Azure Logic apps, Azure App Service.
* **Version Control:** Azure Repos, Visual Studio Code.
* **AI Services:** Open API LLM’s, Azure Document Analyzers

# Certifications

* + Salesforce Platform Developer I Certification.
  + Salesforce JavaScript Developer I Certification.

# Professional Experience

* Working at **Acchindra Technologies Private Ltd**, as an offshore employee in Hyderabad. From Jan 2021 to Till Date.
* Worked for **Actyv**, as an Intern in Bangalore. From Nov 2019 to April 2020.

Project 1 to Project 6 worked as a salesforce LWC Developer and Administration. (Duration 2021 to Current) Project 7 worked as a NodeJS Developer. (Duration 2019 to 2020).

## Project Name: Streamlining Salesforce Deployment Automation Across Multiple Environments

**Project#1: (Duration: Jan-2021 to till date)**

**Company: Acchindra Technologies Private Ltd**

**Client: Biodesix**

### Roles & Responsibilities:

* + Managed all Salesforce deployments from the development environment to the production environment.
  + Writing batch scripts and configured Azure Pipelines to handle Salesforce deployments across various sandboxes, including Production, QA, Test, and Development.
  + Created batch scripts for Salesforce backups using Azure YAML files and native batch scripts.
  + Developed Azure Build and Release Pipelines to integrate Salesforce deployments efficiently.

## Project Name: Accession Workflow and LWC Development

**Project#2: (Duration: Apr-2021 to till date)**

**Company: Acchindra Technologies Private Ltd**

**Client: Biodesix**

### Roles & Responsibilities:

* Built Lightning Web Components (LWC) for selecting cases, requisitions, and other records for accession, improved user interface and experience.
* Managed accession workflows by developing components that allow users to select and process various records efficiently.
* Designed backend logic for result generation using Apex, facilitating accurate data handling within accession workflows.
* Created SOQL queries to retrieve relevant records quickly, ensuring smooth data access for accession processes.
* Set up flows and workflows to automate parts of the accession lifecycle, enhancing operational efficiency.
* Employed process builders for custom workflow automations, aligning with complex accession requirements.

## Project Name: Salesforce-EHR Integration for Case and Order Management

**Project#3: (Duration: June-2022 to till date)**

**Company: Acchindra Technologies Private Ltd**

**Client: Philips, Spesana**

### Roles & Responsibilities:

* Integrated Salesforce with Electronic Health Records (EHR) systems to manage case creation and streamline order processing.
* Set up automated processes to generate cases and orders directly from JSON data, ensuring smooth data flow between systems.
* Developed workflows for handling test requests and requisitions, optimizing EHR data integration.
* Leveraged Apex to support backend logic for case and order management, ensuring data consistency and accuracy.
* Utilized SOQL for efficient data querying and retrieval, enhancing the performance of case and order operations.
* Implemented flows and process builders for automated case and order processing workflows within Salesforce.

## Project Name: Developing an AI-Powered Chatbot for Enhanced User Interactions in Salesforce

**Company: Acchindra Technologies Private Ltd**

**Project #4: (Duration: Dec-2022 to till date)**

**Client: Biodesix**

### Roles & Responsibilities:

* + Designed and developed an AI chatbot application using Salesforce Lightning Web Components (LWC) to provide users with real-time assistance and insights.
  + Integrated the chatbot with an external OpenAI server, enabling secure communication and data exchange between Salesforce and OpenAI’s GPT-40-mini large language model (LLM).
  + Configured the chatbot to process and respond to complex user queries by leveraging GPT-40-mini’s advanced natural language understanding.
  + Established secure API connections to ensure compliance with data privacy and security requirements during interactions.
  + Conducted end-to-end testing and optimization for seamless functionality, ensuring high responsiveness and accuracy in user interactions within the Salesforce ecosystem.

## Project Name: Utilizing Azure Logic Apps for Seamless Salesforce Integrations

**Project #5: (Duration: Dec-2023 to Apr-2024)**

**Company: Acchindra Technologies Private Ltd**

**Client: Redox**

### Roles & Responsibilities:

* + Automated workflows to streamline processes within Salesforce.
  + Used Consumption Logic Apps to enhance integration capabilities with Salesforce.
  + Establishing data synchronization between Salesforce and other applications.
  + Connected Salesforce to various RESTful services to enable seamless data exchanges.
  + Created event-driven triggers for real-time data interactions across integrated systems.

## Project Name: Automating Procedure Accessions in Salesforce with Playwright and Node.js

**Project #6: (Duration: Dec-2023 to Apr-2024)**

**Company: Acchindra Technologies Private Ltd**

**Client: Biodesix**

### Roles & Responsibilities:

* + Developed automated workflows using Playwright with Node.js to streamline accession processes for various procedures in Salesforce.
  + Created robust test scripts to simulate and validate different user interactions across multiple Salesforce modules, ensuring consistency and accuracy in procedure accession.
  + Configured Playwright to handle dynamic elements and complex workflows in the Salesforce UI, improving reliability and efficiency of the automation.
  + Implemented error handling and reporting mechanisms to capture test results and provide detailed insights into process performance.
  + Conducted iterative testing and debugging to refine automation scripts, ensuring seamless execution across diverse scenarios and environments.

## Project Name: Vendor Management System

**Company: Actyv Private Ltd**

**Project #7: (Duration: Apr-2024 to Oct-2024)**

**Client: Actyv**

### Roles & Responsibilities:

* Developed a web-based vendor management system using plain HTML, CSS, and JavaScript to handle invoices, bills, and goods distribution.
* Implemented REST APIs with Node.js for CRUD operations, integrating with MongoDB for robust data management and storage.
* Created real-time notifications using WebSocket’s to update vendors on goods status and enable efficient vendor communications.
* Focused on backend development with Node.js, utilizing MongoDB to ensure reliable and scalable data handling for vendor records.
* Wrote unit tests for JavaScript code using Chai and Mocha, ensuring high code quality and functionality across modules.
* Managed code versioning and collaboration using Git, leveraging Azure DevOps dashboards for task tracking, pull requests, and release management.

# Education

* Bachelor of Technology in Computer Science and Engineering with 95% from CMR College of Engineering and Technology - JNTUH, Hyderabad.

# Personal Profile

**Name** : Shiva Prasadh Sangani

**Father’s Name** : Sanju Sangani

**Date of Birth** : 4th Jan 1998

**Languages Spoken** : Telugu, English and Hindi.

**Contact No :** +91 8185076997

**Current Location** : Hyderabad.

**Preferred Location** : Hyderabad.

I deem it a privilege to be an employee of your firm. I assure you that if appointed I will do my best to rise to the expectations of my superiors.

Shiva Prasadh Sangani